

Frequently Asked Questions (July 10, 2020)

When will the Morgan Hill Aquatics Center open?

- We're excited to announce that the City of Morgan Hill will be opening the **Morgan Hill Aquatics Center on June 15th** for limited activities, including lap swim, swim team, aqua fitness classes, and private swim lessons. (No recreational swim at this time).

What are the facility hours for the Aquatics Center?

- Our current facility hours are:
 - Monday-Friday | 5am to 2pm and 3pm to 8pm
 - Saturday | 7am to 12 noon

When will the Centennial Recreation Center open?

- The Centennial Recreation Center will reopen on Friday, July 17, 2020. More information, including safety protocols and how to participate in programming will be sent out the week of July 13, 2020.

What is the schedule for programming at the Aquatics Center?

- You can view our facility and program [schedule here](#).
- Please note, not all activities occur during all hours.

Do I have to reserve a lane or class spot before visiting the Aquatics Center?

- It is highly recommended that members book a lap lane or class spot before attending the Aquatics Center. Reservations will be prioritized over drop in users.

Do I need to be a member of the CRC or Aquatics Center to access the facility?

- The Aquatics Center will allow for use via payment of a drop-in fee; however, members will have priority booking of lap swim lanes and spots in aqua fitness classes.
- If you're interested in becoming a member, [please complete this form](#).

Am I going to be charged to use the Aquatics Center?

- Yes, you need to have an active membership or pay a drop-in fee to use the Aquatics Center.

Will recreation swim be opening on June 15th?

- Recreation swim is closed until further notice.

Am I required to wear a face covering or mask?

- All attendees will be required to wear masks when entering/exiting the facility.

What social distancing requirements will be in place at the Aquatics Center?

- Except for members of the same household, swimmers shall remain at least six feet apart at all times.
- Locker rooms will be closed to the public for changing and showers. Locker rooms will be available for restroom use only.
- Please come ready to swim, changing will not be allowed in locker rooms, and please limit personal items.
- All gathering shall be prohibited outside the pool, such as on pool decks, except that members of a household may observe a child or other person swimming to ensure safety and supervision.
- If you would like to use a pull buoy or kick board, you will need to bring your own, all Aquatic Center equipment will be unavailable for shared use.

Can I attend lap swimming at the Aquatics Center?

- Beginning June 15, 2020, lap swim will be available at the Aquatics Center. However, there are restrictions. Lap swimming must be limited to one swimmer per lane, except that members of the same household or living unit may occupy a single lane.

- The lap swim time slots will be 55 min time slots, starting on the hour.
- The lane you reserve online will be the number lane you swim in when you get to the pool. Odd number are on the north side of the competition pool, even numbers are on the south side. Lane number 1 is closest to the deep end, lane 17 is closest to the steps in the shallow end.
- For access to reserving your space in a lap lane, call the Aquatics Center at 408-782-2134.

Can I attend Aqua Fitness at the Aquatics Center?

- Aqua Fitness classes will resume with limited programming. Use of shared swimming areas must be limited to no more than one swimmer per 300 square feet of shared pool space. Participation will be limited to 10 participants for Deep Water and 12 participants for Shallow Tone.
- For access to reserving your space in an aqua fitness class, call the Aquatics Center at 408-782-2134.
- If you have additional questions regarding aqua fitness, please contact Anna Bielecki at anna.Bielecki@morganhill.ca.gov.

What equipment can I bring for my aqua fitness class at the Aquatics Center?

- You may bring a noodle, gloves and hand buoys for your reserved aqua fitness class.
- All Aquatic Center equipment will be unavailable for shared use.

Do I need to arrive on time for my reserved class or lap lane?

- Yes, please arrive on time for your lap lane or class space reservation.
- If you are more than 10 minutes late for your reserved swim time you could forfeit your priority lane reservation for someone waiting to get in the pool.
- If you are running late, please call. After 10 minutes, if we have not received a call, we will assume you will not be coming.

I signed up for swim lessons earlier this year. Will the session take place as scheduled?

- If you signed up for **private swim lessons** at the Aquatic Center, the sessions will resume as scheduled for Session 2 starting June 22 and June 23.
- **All children 8 and under that are non-swimmers need to have a parent or older sibling in the water with them.** If an older sibling will be in the water, the older sibling must be over the age of 16. Our swim instructors are required to maintain social distancing for our lesson program.
- If you're currently signed up for a group swim lesson session, a City teammate will contact you directly with more information on next steps.
- For questions about your swim lessons course, please contact lisa.rick@morganhill.ca.gov. You can register for private swim lessons through our website at www.mhreconline.com.

How do I sign up for swim lessons?

- You can register for private swim lessons through our website at www.mhreconline.com.
- Swim lesson registration is open for members and non-members.
- **All children 8 and under that are non-swimmers need to have a parent or older sibling in the water with them.** Our swim instructors are required to maintain social distancing for our lesson program.

When will the Splash Swim Team practices start again?

- Splash Swim Team will resume following all new protocols, your swim coach will be in touch with you regarding the new practice schedule.
- Billing for Splash Swim Team memberships will resume with drafts taking place July 1st or July 15th. If you wish to pause your Splash membership and billing, please email membership@mhcr.com.

What if I have a question that is not answered on this list?

- If you have a billing question, please contact membership@mhcr.com.

- If you have a procedural question regarding our facility and COVID-19 related restrictions, please contact Debbie Vasquez at debbie.vasquez@mhrc.com.
- If you have a question about swim lessons or lap swim, please contact Lisa Rick at lisa.rick@morganhill.ca.gov.
- If you have a question about aqua fitness classes, please contact Anna Bielecki at anna.Bielecki@morganhill.ca.gov.